

Safeguarding Adults with Mental Health Issues

Abuse, neglect and self-neglect comes in many forms, all of which can affect people with mental health issues

People with Mental Health issues may have care and support needs that make them less able to protect themselves from abuse, neglect and self-neglect than other people.

If you think this applies to someone then you have a duty to safeguard them and <u>report your concerns</u> to the local authority. If in doubt, seek advice, and report it!

Remember: 'Care and support needs' do not need to be 'eligible needs' met by the Local Authority. Interpret the term 'care and support' in its ordinary lay meaning.

What to do if you are concerned

Think safety first – assess the risk!

As soon as you can, talk to your manager or the safeguarding lead in your organisation and record your concerns.

Make Safeguarding Personal...

- Unless you think it would increase the risk, talk to the adult about what is happening and about your concerns, as soon as you can
- Find out what help they want and how they feel about the risks
- Check out their understanding of the risks and the options they have

Ask Yourself



- What action can YOU take to make the person safer straight away?
- Is there an immediate risk to safety? Call 999.
- Do you suspect a crime may have been committed? Call 101 to report crimes people with mental health problems have a right to access justice, the same as every one else.
- Are there any other adults at risk? This can be very important when a care provider is suspected of abuse or neglect.
- Think Family are any children or other vulnerable adults potentially impacted within the family?
- Is the person alleged to be causing harm also vulnerable in some way?

Report to Multi Agency Safeguarding Hub Call: 01895 556633 Email: <u>socialcaredirect@hillingdon.gov.uk</u> Complete: <u>online form</u>



Scan this QR Code to

complete the online form

Include ALL the relevant information and make sure the information about your safeguarding concern is highlighted and risk information is clear.

If the abuse has taken place in another area you need to raise your concerns with the Local Authority in the other area